

# **AVImark ReadMe 2016.2.3**

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## Patient Specific Reminder Enhancement

Enhancements were made to patient specific reminders in the AVImark software so they are now able to interact as a member of a reminder series. The work flow of patient specific reminders was modified to now compare the medical history date of existing series members to the modified date of the patient specific reminder and either update, replace, or remove the reminder based on the most recent modified date.

In addition to the modifications of the workflow, there are several other areas of reminders that were enhanced.

**Must choose a Valid Code** – when entering a code in the patient specific reminder field it now requires a code that exists in either the Treatment, Inventory, Diagnosis, or Problem list. It will no longer allow a code to be entered that does not exist within the program.

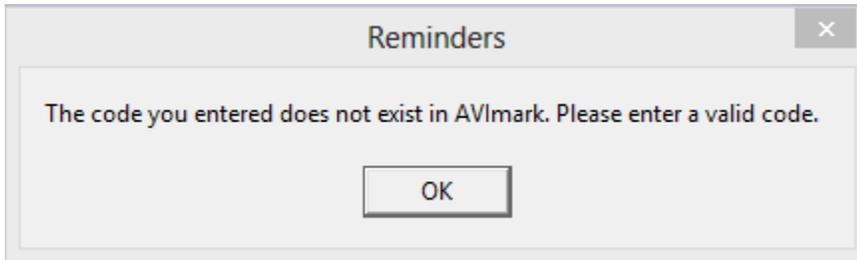
The screenshot shows the 'Patient Reminder' window in AVImark software. The 'Reminder' section includes a 'Code' field, a 'Description' field, and a 'Due' field. A 'Choose' button is highlighted, and a dropdown menu is open, listing the following options and their corresponding keyboard shortcuts:

Category	Shortcut
Treatment	F7
Inventory	Shift+F7
Diagnosis	Ctrl+F7
Problems	Shift+Ctrl+F7

Below the dropdown menu, there are three tabs: 'Controls', 'Advanced', and 'Reminded By'. The 'Controls' tab is selected. Underneath, there are several configuration options:

- 'Remind every' 1 Year(s) with a dropdown arrow.
- A checkbox labeled 'Remind if never treated'.
- 'Start reminding' section with 'At Age' dropdown, a text input field, and a '(none)' dropdown.
- 'Stop reminding' section with 'At Age' dropdown, a text input field, and a '(none)' dropdown.

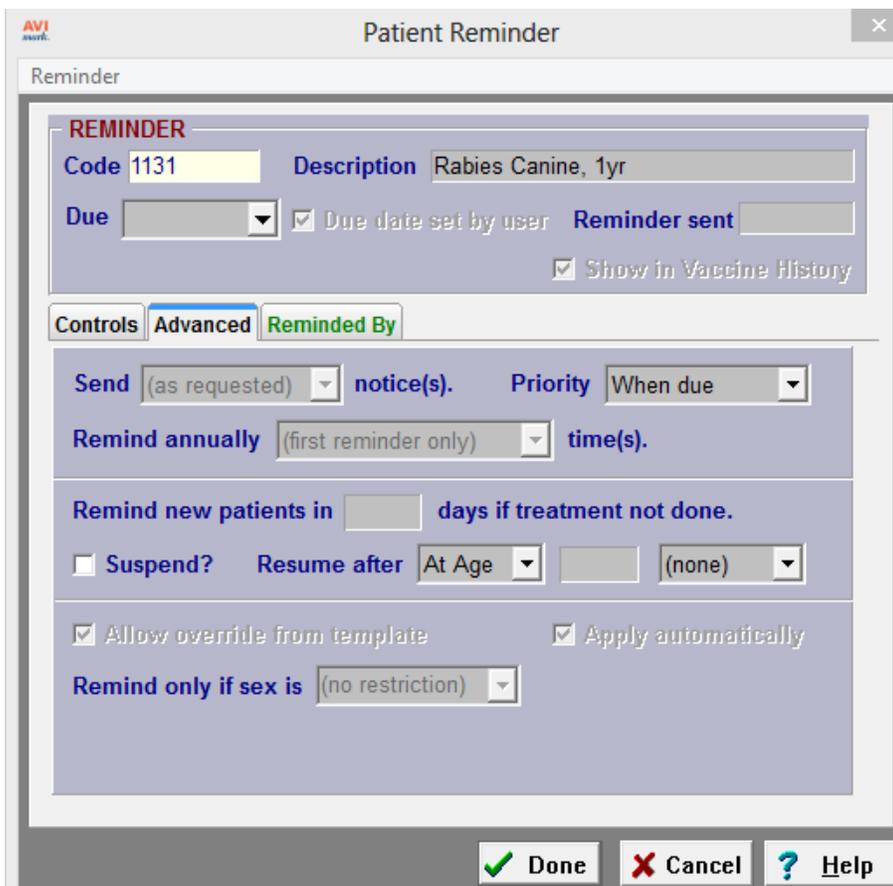
If a code that does not exist in any of the lists above is entered into the code field the user will receive an alert that an invalid code has been entered and to please enter a valid code.



**Locked Fields in Patient Specific Reminder Window -** When entering a new patient specific reminder some of the fields within the reminder template window will be grayed out depending on if the reminder code selected has a pre-existing template setup on it or not.

Reminder Code with a Template:

If the selected code has a pre-existing reminder template the only fields available to modify are the Due date on the controls tab or Priority, Suspend, and Resume After fields on the advanced tab.



### Reminder Code without a Template:

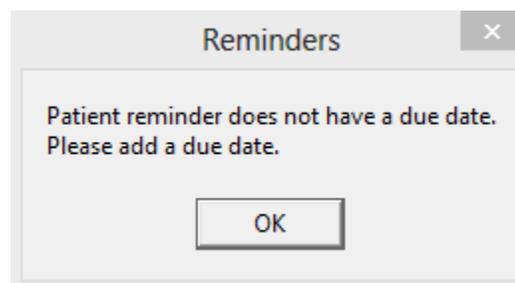
If the selected code does not have a pre-existing reminder template associated to it the user can modify the Due date, Remind every, and Patient to be treated fields on the controls tab or Priority, Suspend, and Resume After fields on the advanced tab.

The screenshot shows the 'Patient Reminder' dialog box with the 'Controls' tab selected. The 'REMINDER' section includes a 'Code' field with 'DENTEX', a 'Description' field with 'Dental Exam', a 'Due' dropdown menu, and a 'Reminder sent' field. A checkbox for 'Show in Vaccine History' is checked. Below this are three tabs: 'Controls', 'Advanced', and 'Reminded By'. The 'Controls' tab contains: 'Remind every' set to '1' with a 'Year(s)' dropdown and a 'Remind if never treated' checkbox; 'Start reminding' and 'Stop reminding' both set to 'At Age' with age and 'time(s)' dropdowns; 'Patient to be treated' set to a blank 'time(s)' field; and a 'Series name' text area with up/down arrows.

The screenshot shows the 'Patient Reminder' dialog box with the 'Advanced' tab selected. The 'REMINDER' section is identical to the previous screenshot. The 'Advanced' tab contains: 'Send' set to '(as requested)' with a 'notice(s)' dropdown and 'Priority' set to 'When due' with a dropdown; 'Remind annually' set to '(first reminder only)' with a 'time(s)' dropdown; 'Remind new patients in' set to a blank 'days if treatment not done' field; 'Suspend?' checkbox is unchecked, and 'Resume after' is set to 'At Age' with age and 'time(s)' dropdowns; 'Allow override from template' and 'Apply automatically' checkboxes are checked; and 'Remind only if sex is' set to '(no restriction)' with a dropdown.

**Note:** Once a patient specific reminder has been added to the patient area the only fields the user can edit is the Due date, Priority, Suspend, or Resume After fields.

**Requires a Due Date** – The Due date field must be entered before you can save a new patient specific reminder. If the due date is left blank the user will get an alert when clicking done that the date is blank and one must be selected before continuing.



## Enhancement to E-mail Directly from Invoice Window

The AVImark invoice window has been enhanced to include an e-mail button that will allow the user to e-mail the customer a copy of their invoice directly from the invoice window.

The screenshot shows the 'Invoice' window for AVImark Animal Hospital. The window title is 'Invoice' and it has a menu bar with 'Invoice', 'Tools', and 'Insurance'. The main content area is divided into several sections:

- Date:** 05-02-16
- AVImark Animal Hospital**
- Invoice no. (open)**
- Sold To:** John Doe, 1234 Smith Street, Columbia, SC 29201
- SSN:** (blank), **D/L:** (blank)
- Patients:** A table with one entry: 'Test' with an amount of 0.00.
- Table of Services:**

Date	Patient	Code	Description	Qty	Amount
05-02-16	Test	7550	Extract Tooth	0	0.00
- Summary:** Balance: 0.00, Charges: 0.00, Tax: 0.00, Payments: 0.00, New balance: 0.00
- Options:** Send To OneNote 2013, Picture, Copies 1, Preview (unchecked), Include notes (checked)
- Buttons:** Print, Email, Close, Quit, Help

**Post copy to Medical History** – within the e-mail window there is also an option to have an entry posted to the patient’s medical history for record tracking purposes.

The screenshot shows the 'Send e-mail' window. The window title is 'Send e-mail'. The main content area contains the following fields and options:

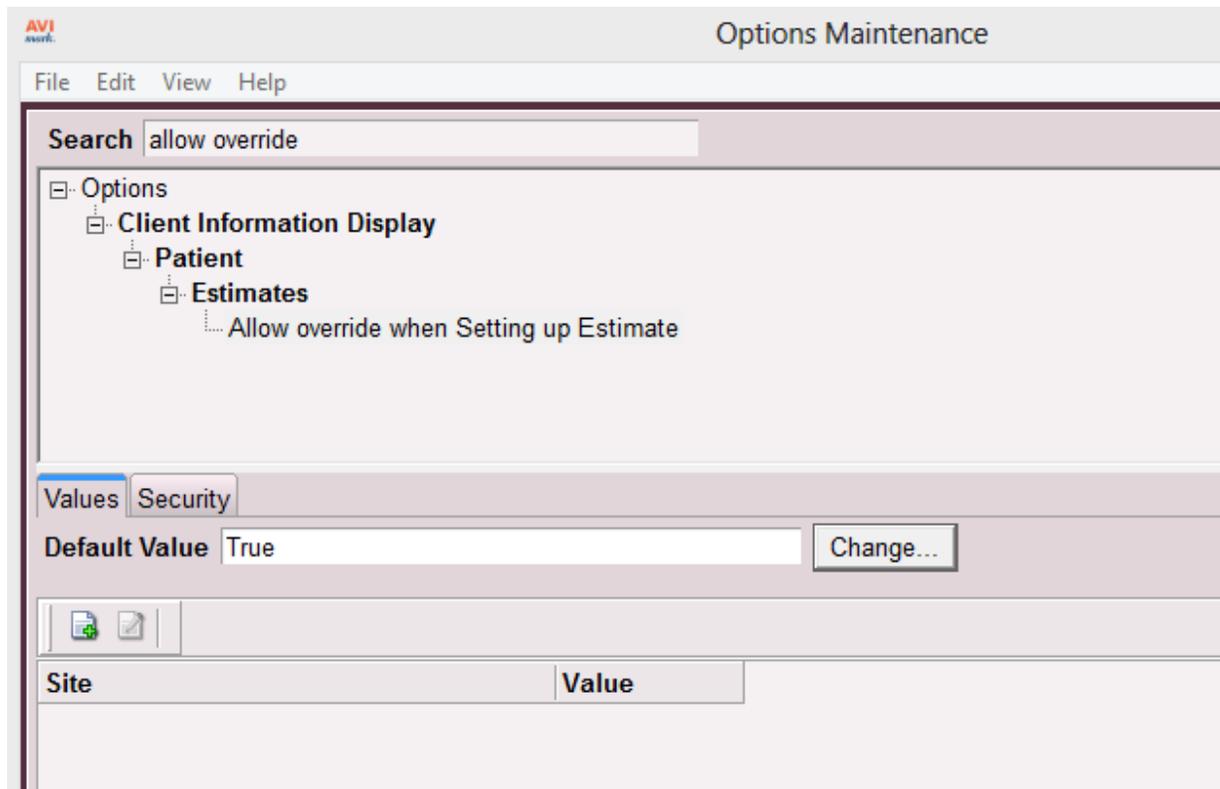
- Send To:** johndoe@fakeaddress.com
- CC:** (empty)
- Subject:** (empty)
- Attachment:** C:\Users\JDoe\AppData\Local\Temp\AVIDAD48DE9.PDF
- Reply To:** owa.avimark.net
- Post copy to medical history**
- Patient:** Test
- Send in plain text**  **Send as HTML content**
- Buttons:** Print, Ricoh Aficio MP 4500 PCL6, Send, Quit

## Enhancement to Estimates

An advanced option was added to the Estimate area so the “Allow Override” feature will work the same from all areas of an estimate.

If the advanced option is set to True and “allow override” is checked on a treatment that is included on an estimate, the inventory used window will prompt any time that service is added to an estimate or posted into medical history.

If the advanced option is set to False, the inventory used window will only display when an estimate is posted into medical history.



## Enhancement to Client Area on CID

The spouse cell phone number is now visible directly from the CID screen.

The screenshot shows a software interface with a menu bar (Clients, Work with, Services, Applications, View, Utilities, Help) and a toolbar with various icons. The main area displays client information for "CLIENT: John Doe" (No. 32). The information is organized into several fields:

Name	Doe	First	John	Title	
Address		Phone	555 555-0001	Codes	A
City		Work		Class	04
State	NY	Spouse	Jane	Balance	0.00
Zip Code	15565	E-mail		Cell	555-555-0003
Referral		Folder	0	Co.	01
		Spouse Cell	555-555-0002		

On the right side, there is an "Attachments" section with the following items:

- Accounting
- More Stuff
- Notes
- Payment Accounts
- Referrals

The name "Doe, J." is visible in a blue bar at the bottom left of the interface.

## **2016.2.3 Fixes List**

### **7866 – Add Ability to Change Description on Patient Specific Reminders Without Templates**

The description field can now be edited on patient specific reminders that do not have a default reminder template setup on the code within the treatment list.

### **7485 – Fix Client Name Overlapping Hospital Address if Doctor Name Isn't Included on Drug Label**

If the doctors name was not included on the drug label the clients name would overlap the hospital address on the drug label.

### **7923 – Fix Negative Quantities Displaying on ASAP Reports**

Negative dispensed amounts were appearing on the ASAP reports causing the reports to be rejected.

### **7426 – Restore and Deprecate Vetcentric Advanced Options**

Advanced options for Vetcentric had been removed from advanced options causing rebuild errors so the options were restored and deprecated to prevent the errors.

### **7934 – Fix Best Available Discounts to Obey Discount Price When Using Cost Plus**

Client Discounts using cost plus options would not apply the “best available” discount for the client.

### **6871 – Fix Drug Labels to Obey Label Font Settings in AVImark**

The hospital name and phone number were larger than the rest of the label and did not obey the font sizes in AVImark, which could cause the label to print onto multiple labels.

### **6863 – Print Item Name and Label Notes on Drug Labels Printed Directly From Inventory List**

Labels printed directly from the inventory list did not include the label instructions or the name of the inventory item.

### **7617 – Prevent Tax on Account Summary Report From Rounding**

Tax amounts on the Account Summary report were rounding if a client had two separate invoices during the same period, which caused the amounts to differ from the tax amounts on the Period Totals report.

### **7698 – Fix Label Choose Window so “Show All” Defaults to Being Unchecked**

The “Show All” option was automatically checked when choosing a label, which made it hard to determine which label was currently in use.

### **8022 – Split Entry History Indexes**

The entry history index was split into separate indexes to prevent larger clinics from getting errors if the maximum size limit was reached.

### **4742 – Deprecate PawPrint Reminders**

All PawPrint advanced options were moved to a deprecated status.

### **7916 – Fix Using F2 to Refill an Item in History From Adding Item at Zero Price**

Some clinics experienced items going into medical history with a zero price if they would use F2 to refill an item in medical history

### **5982 – Fix Washington ASAP Report to Include Clients Name**

The ASAP report for Washington did not include the clients name and was being rejected.

### **8074 – Fix LifeLearn Header Issue**

LifeLearn documents printed through AVImark were printing an error at the top of the document where the clinic letterhead should display.

### **1475 – Update Intelligent Inventory URL Entries in Advanced Options**

The default URL's for Intelligent Inventory did not contain the updated Henry Schein URL's.

## **2016.2.2 Fixes List**

### **7718 – Fix Memory Leak Updating Inventory Sales Statistics**

Updating inventory sales statistics would display a memory leak error in large databases.

### **7703 – Fix Ability to Add Unprocessed Payments Without it Adding a Partial Payment**

If an unprocessed payment was added into accounting on a computer that did not process credit cards it would go in as a partial payment.

### **7720 – Add Right Click “Re-Enter” Option to Replace “Refill” Option on Services in Medical History**

The “re-enter” option was added to services in medical history to replace the “refill” option so clinics still have the ability for the service to go back into history and carry over previous label notes.

### **7789 – Fix Reminder Merge Word Displaying “No Reminders Due”**

The <reminders> merge word would display “No reminders due” on documents when the patient actually had current reminders.

### **7796 – Optimize Period Totals**

Changes in the way the Period Totals report calculated new clients caused increased slowness running the report.

## **2016.2.1 Fixes List**

### **5011 – Include Inventory Used When Linking a Canned Estimate to an Estimate**

When a canned estimate containing a service that included inventory used was added to a patient specific estimate, the inventory used was not transferring over.

**7495 – Access Violations Printing Treatment Labels**

Printing a treatment label either directly from the treatment list or from the entry in medical history would result in an access violation.

**7496 - Fix Treatments So Saved Labels Carry Over Into Medical History**

Labels attached to a treatment would not carry over into medical once that treatment was added into medical history.

**6988 - Axis-Q Results Should Still Auto-Import After HS Sync Services Are Restarted**

If the Axis-Q HS Sync services were restarted the Axis-Q results would not auto-import until the Axis-Q sync service was stopped and restarted on the server as well.

**2208 - Scriptel Signature Too Small to View on Documents**

When viewing document signatures from an attachment area they appeared very small or non-existent.

**2016.2.0 Fixes List**

**6924 – Word Document Locks When Accessed By Multiple Computers across a Network**

If more than one person would try to print a MS Word document at the same time across the network the document would lock and cause errors.

**615 – Scriptel Device Not Prompting For Signature if Document is Previewed**

The Scriptel device would not prompt for a signature on a MS Word document unless the document was printed and not if it was just previewed.